

	Title: <b>FOOD AND FEED QUALITY AND SAFETY POLICY</b>	Version: <b>06/08-07-25</b> Revises the Version: 05/09-07-20
	Code: <b>E 5.2</b>	<b>Page 1 από 1</b>

**NUEVO S.A.**, with the following scope:

Production and distribution of compound supplementary feed and premixtures for food-producing animals and distribution of feed additives and feed materials for food-producing animals.

**Is committed to:**

- Comply with the requirements of:
  - a) Food Safety Management System, according to ISO 22000:2018,
  - b) Quality Management System, according to ISO 9001:2015,
  - c) Feed Safety Management System, including Good Manufacturing Practice (GMP), according to FAMI-QS (Version 6).
- Fulfill all applicable statutory and regulatory requirements, as well as mutually agreed customer requirements related to food and feed safety and quality.
- Address all issues of internal and external communication effectively.
- Ensure the continuous improvement of Food and Feed Safety and Quality Management Systems and foster a strong food and feed safety culture.
- Ensure professional competence in matters related to food and feed safety and quality.
- Implement all necessary measures to prevent fraud/adulteration, protect against intentional deception, deliberate contamination and ensure food and feed defense.
- Promote and maintain a culture of food and feed safety and quality throughout all levels of the organization.

**The above commitments are achieved through:**

- Establishing, monitoring, and verifying measurable objectives for the Food and Feed Safety and Quality Management Systems, which are documented in the management review.
- Identifying and providing the necessary resources for the establishment, implementation, maintenance, updating, and continuous improvement of the Food and Feed Safety and Quality Management Systems.
- Providing continuous training to personnel on issues related to personnel, food, feed, and facility safety and quality.
- Promoting awareness within the company of the importance of complying with applicable standards, statutory and regulatory requirements, and mutually agreed customer requirements for food and feed safety and quality.
- Effectively handling all communication issues, particularly by ensuring the prompt resolution of customer complaints and the regular review of customer feedback through ongoing communication.
- Conducting management reviews at planned intervals to ensure the suitability, the adequacy, and effectiveness of Food and Feed Safety and Quality Management Systems.
- Ensuring that the above commitments are communicated, implemented, and maintained at all organizational levels.

**Quality Assurance Manager**

**Ioannis Karvelis**

